



# 24th WORLD CONFERENCE OF BANKING INSTITUTES 2023

Building a Workforce Fit for the Future

28 June 2023 | Azman Hashim Auditorium, Bangunan AICB



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## INTRODUCTION

The **24th World Conference of Banking Institutes (WCBI)**, a flagship event of the Global Banking Education Standards Board (GBESTB) hosted by AICB, will be held on **28 June 2023** in Kuala Lumpur, Malaysia. This year, the 24th WCBI 2023 will focus on the latest developments in capacity building, competencies and the emerging technologies shaping a future-forward workforce.

It builds on the momentum of the preceding **2nd Malaysian Banking Conference (MBC)**, which is taking place on **26–27 June 2023**, where discussions will cover the latest developments surrounding the green transition in the banking and financial landscape, including how banks are navigating a just transition, the decarbonisation challenge, and much more.

It is important for the banking and financial sector to focus on building a sustainable pipeline of talents that are equipped for the new-age workforce in a borderless world, and anticipate ESG and digital developments arising from the banking evolution.

Join the conversation on building future banking talent and the ESG revolution at the 24th WCBI 2023 and the 2nd MBC 2023, led by global industry leaders and experts who will draw from their deep knowledge and experience to inspire actionable strategies and ideas for banks and banking education institutes to transform, adapt and prepare for the future.



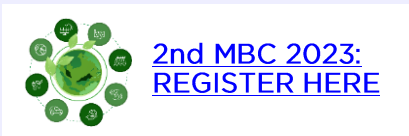
## PROGRAMME AGENDA

### 24th World Conference of Banking Institutes 2023 26, 27 & 28 June 2023, Kuala Lumpur

#### Monday, 26 June 2023

| Time              | Details   |
|-------------------|---|
| 2.00 pm – 5.30 pm | <b>2nd Malaysian Banking Conference 2023 – Masterclass</b><br>Carbon Markets and What Bankers Need to Know (optional) |

#### Tuesday, 27 June 2023

| Time              | Details  |
|-------------------|--|
| 9.00 am – 5.30 pm | <b>Join us for the 2nd Malaysian Banking Conference 2023 (Main Conference)</b> themed ‘Banking and the ESG Revolution – Going Beyond Aspirations’ (optional)<br><br>Click <a href="#">here</a> for full programme<br><br> |
| 6.30 pm – 8.30 pm | Welcome Cocktail Reception for WCBI International Delegates and Speakers   |

#### Wednesday, 28 June 2023

### 24th World Conference of Banking Institutes (Main Conference) Venue: Azman Hashim Auditorium, Bangunan AICB, Kuala Lumpur



| Time              | Details  |
|-------------------|--|
| 7.30 am – 9.00 am | Arrival and Registrations / Networking and Refreshments                                  |
| 9.00 am – 9.05 am | <b>Welcome Address by Tan Sri Azman Hashim, FCB, Chairman, AICB</b>                      |
| 9.05 am – 9.10 am | <b>Opening Address by Dr Segun Aina, Chair, GBESTB</b>                                   |
| 9.10 am – 9.30 am | <b>Special Address by Datuk Jessica Chew, FCB, Deputy Governor, Bank Negara Malaysia</b> |



|                            |  |
|----------------------------|--|
| <p>9.30 am – 10.30 am</p>  | <p><b>Plenary 1: The Future of Work – Keeping Agile and Adaptable</b></p> <p>Discussions will centre on current trends and developments in the new global banking and financial workplace landscape, opportunities and challenges, as well as what financial organisations need to do to thrive and take their digital workplace to the next level.</p> <p><b>Moderator</b></p> <p>Sean Choo, Partner, Financial Services, Oliver Wyman Singapore</p> <p><b>Speakers</b></p> <ol style="list-style-type: none"> <li>1. <b>Laoye Jaiyeola</b>, Chief Executive Officer, Nigerian Economic Summit Group</li> <li>2. <b>Mark Hall</b>, Chief Operating Officer, HSBC Bank Malaysia Berhad</li> <li>3. <b>Dr Nasir Ismail</b>, Chief Scientific Officer, m5 Solutions Sdn Bhd, Malaysia</li> <li>4. <b>Sanjay Sarma</b>, Chief Executive Officer, President and Dean, Asia School of Business, Malaysia</li> </ol> |
| <p>10.30 am – 11.00 am</p> | <p><b>Coffee Break: Re-energise</b></p>  |
| <p>11.00 am – 11.45 am</p> | <p><b>Plenary 2: Launch of Global Banking Education Standards Board's New Standards</b></p> <p><b>Panel Session: Global Banking Education Standards</b></p> <p><b>Moderator</b></p> <p>Alastair Graham, FCIB, Secretary-General, Global Banking Education Standards Board, UK</p> <p><b>Speakers</b></p> <ol style="list-style-type: none"> <li>1. <b>Biswa Ketan Das</b>, Chief Executive Officer, Indian Institute of Banking &amp; Finance, India</li> <li>2. <b>Devansh Srivastava</b>, Director – SAPAC Banking Advisory Services, Moody's Analytics, India</li> </ol>  |
| <p>11.45 am – 12.45 pm</p> | <p><b>Plenary 3: 21st Century Future Skills – Minding the Skills Gap</b></p> <p>As the banking and financial sector goes through digital and ESG transformation, panel members will discuss the future skills and jobs in banking and finance. This session will also have a special focus on financial skills frameworks used in the various countries.</p> <p><b>Moderator</b></p> <p>Chow Sang Hoe, Consulting Managing Partner, Ernst &amp; Young Consulting, Malaysia</p> <p><b>Speakers</b></p> <ol style="list-style-type: none"> <li>1. <b>Dr Aija Rinkinen</b>, Senior Education Specialist, World Bank Education Global Practice, East Asia and Pacific</li> </ol>   |



|                    |   |
|--------------------|---|
|                    | <ol style="list-style-type: none"> <li>2. <b>Hee Siew Lie</b>, Senior Deputy Director of Standards, Accreditation and Certification, The Institute of Banking &amp; Finance Singapore</li> <li>3. <b>Dr Justin Xu</b>, Chief Executive Officer, Asia-Pacific Risk Professionals Association, Hong Kong</li> <li>4. <b>Robert Dzato, CB</b>, Chief Executive Officer, Chartered Institute of Bankers, Ghana</li> </ol>   |
| 12.45 pm – 1.45 pm | <b>Networking Lunch</b>   |
| 1.45 pm – 3.00 pm  | <p><b>Plenary 4: Rethinking the Future of Professional Learning and Training – Educators of the Future</b></p> <p>This session will discuss new learning methods and emerging technologies needed to drive the transformation of teaching and learning practices to further enrich experiences and enhance learning effectiveness:</p> <ul style="list-style-type: none"> <li>• Smart learning environments</li> <li>• New innovative learning and training experiences</li> <li>• New technologies for professional learning</li> <li>• Sharing of experiences from global professional and training bodies</li> </ul> <p><b>Moderator</b></p> <p><b>Professor Dato’ Dr Ansary Ahmed</b>, AICB Education Committee Member; Founder President, Asia e University, Malaysia; Group Managing Director, Asia e Learning, Malaysia</p> <p><b>Speakers</b></p> <ol style="list-style-type: none"> <li>1. <b>Amy H Fang</b>, Deputy Director of Overseas Business Institute, Taiwan Academy of Banking and Finance</li> <li>2. <b>Fatma Dirkes</b>, Vice President, Frankfurt School of Finance &amp; Management, Germany; President, European Banking &amp; Financial Services Training Association</li> <li>3. <b>Ken Opara, Ph.D, FCIB</b>, President / Chairman of Council, The Chartered Institute of Bankers of Nigeria</li> <li>4. <b>Professor Dr Lee Chew Ging</b>, Co-opted Member, Board of Examiners, AICB; Head, Southampton Malaysia Business School, University of Southampton Malaysia</li> </ol> |
| 3.00 pm – 3.30 pm  | <b>Coffee Break</b>   |
| 3.30 pm – 4.30 pm  | <p><b>Plenary 5: Capacity Building in Sustainable Finance – How Do We Get There?</b></p> <p>This session will focus on the training and education complexities and solutions that the industry is facing when trying to address the sustainability challenge and cope with new ESG and climate regulations.</p> <p><b>Moderator</b></p> <p><b>Shahrizal Mohd Suffian</b>, Consulting Executive Director, Deloitte SEA, Malaysia</p>   |





| Speakers          |  |
|-------------------|--|
|                   | <ol style="list-style-type: none"><li>1. <b>Christina Ongoma</b>, Manager, Advisory Services and Upstream for East Asia and Pacific, Financial Institutions Group, International Finance Corporation, Singapore</li><li>2. <b>Nirnita Talukdar</b>, Regional Coordinator – Asia Pacific, United Nations Environment Programme Finance Initiative (UNEP-FI), India</li><li>3. <b>Datuk Nora Manaf, CB</b>, Chairman, Human Resource Networking Group, AICB; Group Chief Human Capital Officer, Maybank</li><li>4. <b>Simon Thompson, FCBI</b>, Chair, Sustainable Finance Education Charter; Chief Executive Officer, Chartered Banker Institute, UK; Author, <i>Green and Sustainable Finance: Principles &amp; Practice</i></li></ol> |
| 4.30 pm – 4.40 pm | <b>Closing Remarks by Alastair Graham, Secretary-General, GBESTB</b>   |
| 4.45 pm – 5.45 pm | <b>GBESTB AGM and Board Meeting (By invitation only)</b>   |

**Note:** The programme agenda is subject to change.

## **SPONSORSHIP**

For the sponsorship brochure, please click [here](#).



## INFORMATION FOR THE 24th WCBI 2023 DELEGATES



### Shangri-La Kuala Lumpur [**Recommended accommodation for WCBI delegates**]

Perfectly situated in the heart of the city, Shangri-La Kuala Lumpur is within walking distance of well-known attractions, e.g. KL tower, KLCC Twin Towers, etc., and premium shopping centres in Kuala Lumpur. With a variety of F&B options offering an array of local and international dishes, a health spa, and various amenities to cater to your every need, it is the best choice of accommodation for business or leisure. Click [here](#) to find out more.

Book your stay at Shangri-La Kuala Lumpur at special WCBI rates [here](#).



### Kuala Lumpur International Airport

Kuala Lumpur International Airport (KLIA) is located 43 km from the city centre and it takes approximately 45 minutes to reach Shangri-La Kuala Lumpur. Available modes of transport include the hotel limousine pick-up, express train and taxi. Click [here](#) to find out more. We recommend taking the airport taxi or a limousine pick-up to the hotel as taxis are an inexpensive option.

For more information on KLIA's facilities, please click [here](#).





## The AICB Building

To serve the talent development needs of the banking and financial industry, the AICB Building, located in KL's financial education hub, is equipped with world-class training facilities and provides a stimulating and innovative learning environment for our members and the financial community. Having garnered accolades such as the Gold Award 2021 (Public and Institutional category) and the prestigious Building of the Year Award 2021 from the Malaysian Institute of Architects, it is Green Building Index-certified and houses several affiliate institutes, including the Asian Banking School (ABS), The Association of Banks in Malaysia (ABM), Islamic Banking and Finance Institute Malaysia (IBFIM), the Malaysian Investment Banking Association (MIBA), and The Malaysian Insurance Institute (MII), among others.

## ENQUIRIES

For enquiries, kindly send us an email at [wcbi@aicb.org.my](mailto:wcbi@aicb.org.my).



**Empowering Bankers, Honouring the Trust**



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