

AICB Member Lifestyle Benefits

Travel & Leisure

Discount Structure and Terms & Conditions

Eastern & Oriental Hotel, Penang

(Updated as of 27 September 2023)



The Eastern & Oriental Hotel – known simply as the ‘E&O’ to generations of travellers – exudes a charm that is inimitably its own. For most of its history, its passageways and halls were the preserve of the rich and privileged from the Western world – intrepid travellers that included acclaimed writers and aspiring literati who arrived in steamships seeking to experience the exotic East. Even with the passage of time, this unique pearl at the heart of George Town continues to shine as a testament to the grand elegance of the British colonial era, the embodiment of both a special time and a special place. Indeed, at the E&O, life’s true pleasures never go out of fashion. For over 138 years, the hotel has welcomed the world in timeless style. This legacy is conserved and further elevated with the re-opening of the Heritage Wing that is now setting the new standard as a leading destination in classic hospitality.

Promotions

Heritage Wing – Suite Rates 2023 (Per Suite Per Night)

Validity: 1 January – 31 December 2023

Suite Size (sqm)	Suite Category	View	No of Suites	Rack Rate (RM +++)	AICB Member Rate
				Single/Double	Single/Double
57	Superior Suite	City	4	1,759.00	705.00
79	Georgetown Suite	City	8	1,800.00	705.00
58	Deluxe Suite	Sea	64	1,830.00	705.00
58	Premier Suite	Sea	14	2,180.00	780.00
87	Straits Suite	Sea	3	3,820.00	1,020.00
135	Writers Suite	Sea	4	4,240.00	1,820.00
241	Pinang Suite	Sea	1	5,440.00	2,520.00

The Eastern & Oriental Experience

All guests staying in the **Superior/ Deluxe / Georgetown / Premier Suites** will receive the following courtesies:

- Complimentary breakfast for up to 2 persons at Sarkies / Palm Court / Planters Lounge
- Complimentary use of high-speed internet (Wi-Fi)
- Evening canapes and drinks in The Cornwallis (6 pm – 7 pm)
- Complimentary beverages in-suite minibar
- 1 bottle of house wine and snacks upon arrival
- Personal coffee machine in-suite
- Exclusive use of Heritage Wing pool

All guests staying in the **Straits / Writers / Pinang Suite** will receive the following courtesies:

- Complimentary breakfast for up to 2 persons at Sarkies / Palm Court / Planters Lounge
- Complimentary use of high-speed internet (Wi-Fi)
- Complimentary fruit basket upon arrival
- Complimentary beverages in-suite minibar

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- 1 bottle of house wine and snacks upon arrival
- Evening canapes and drinks in The Cornwallis (6 pm – 7 pm)
- Laundry / pressing service (3 pieces per stay)
- Personal coffee machine in-suite
- Exclusive use of Heritage Wing pool

Victory Annexe – Suite Rates 2023 (Per Suite Per Night)

Validity: 1 January – 31 December 2023

Suite Size (sqm)	Suite Category	No of Suites	Rack Rate (RM +++)	AICB Member Rate
			Single/Double	Single/Double
55	Studio Suite	118	1,450.00	520.00
123	Corner Suite	14	3,300.00	1,380.00

The Victory Annexe Experience

All in-house guests at the **Studio Suites** will receive the following courtesies:

- Complimentary breakfast for up to 2 persons at Sarkies / Planters Lounge
- Complimentary non-alcoholic beverages in suite minibar
- Complimentary use of internet (Wi-Fi)
- Personal coffee machine in suite

All guests staying in the **Corner Suites** will receive the following courtesies:

- Complimentary breakfast for up to 2 persons at Sarkies / Palm Court / Planters Lounge
- Complimentary use of internet (Wi-Fi)
- Evening canapes and drinks in The Cornwallis (6 pm – 7 pm)
- Complimentary beverages in-suite minibar
- 1 bottle of house wine and snacks upon arrival
- Laundry / pressing service (3 pieces per stay)
- Personal coffee machine in-suite
- Exclusive use of Heritage Wing pool

Terms and Conditions

- Rates are subject to 10% Service Charge and 6% prevailing Service Tax.
- Rates are subject to Local Government Fee of RM3.00 nett per room per night.
- Rates are subject to Tourism Tax of RM10.00 nett per room per night (applicable to all foreign guests excluding
- Permanent Residents of Malaysia with MyPR card).
- All rates are quoted in Ringgit Malaysia (RM) and are subject to suite availability. Payments are to be in Malaysian Ringgit (RM) only.

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- The hotel reserves the right to adjust contract rates and its terms & conditions without prior notice in the event of unforeseen circumstances or tax alteration by the government and service charge amendments.
- **Heritage Wing Suites:** For the 3rd sharing adult or child of 13 years and above sharing a suite with parents, an additional charge of RM350++ per person per night will be levied. This rate includes one (01) extra bed with one (01) breakfast and access to The Cornwallis. Only one (01) extra bed can be accommodated per suite. This rate is subject to 10% service charge and 6% prevailing service tax.
- **Studio Suites:** For the 3rd sharing adult or child of 13 years and above sharing a suite with parents, an additional charge of RM200++ per person per night will be levied. This rate includes one (01) extra bed with one (01) breakfast. Only one (01) extra bed can be accommodated per suite. This rate is subject to 10% service charge and 6% service tax.
- **Corner Suites:** For the 3rd sharing adult or child of 13 years and above sharing a suite with parents, an additional charge of RM350++ per person per night will be levied. This rate includes one (01) extra bed with one (01) breakfast and access to The Cornwallis. Only one (01) extra bed can be accommodated per suite. This rate is subject to 10% service charge and 6% service tax.
- Check-in time is after 15:00 hrs and check-out time is 12:00 hrs. Suites may be extended until 18:00 hrs at a minimal charge of 50% of the Corporate Suite Rate, subject to availability. After 18:00 hrs, rooms will be charged at the full rate.
- We recommend that all suite reservations be guaranteed (pre-payment by cash or credit card). Please note that reservations without guarantee will only be held until 18:00 hrs on the day of expected arrival.
- A one-night suite charge will be levied for “No-Show” on the schedule arrival date.
- A peak season surcharge of RM200.00++ per suite per night will be levied during the following dates:
 - 19 January – 29 January 2023
 - 20 December – 4 January 2024

Reservation

- For reservations, email to reservations@eohotels.com and provide a screenshot of your AICB Member Profile from the AICB Member Portal.