

AICB Member Lifestyle Benefits

Dining and F&B

Discount Structure and Terms & Conditions

Eastern & Oriental Hotel, Penang

(Updated as of 27 September 2023)



The Eastern & Oriental Hotel – known simply as the ‘E&O’ to generations of travellers – exudes a charm that is inimitably its own. The English afternoon tea is a time-honoured tradition that dates back to 1885 – now presented at **Palm Court** which also offers a selection of ethnic Asian inspired dishes and casual international fare for all day dining while **Sarkies** is a perennial favourite for its splendid buffet-spread of Malaysian and international delights. Whether cosily seated indoors, semi-formal dining, outdoors at the seafront verandas or poolside, there is something to suit every taste and fancy at the E&O.

Promotions

Venue	Promotion
Sarkies Annexe	<ul style="list-style-type: none">• 25% discount (Mondays to Thursdays) on Food consumed.• 15% discount (Fridays to Sundays) on Food consumed.• <i>Note: Discount does not apply for beverage package</i>
Planters Lounge (Food Only)	<ul style="list-style-type: none">• 25% discount (Mondays to Thursdays) on Food consumed.• 15% discount (Fridays to Sundays) on Food consumed.
Palm Court (Food Only)	<ul style="list-style-type: none">• 10% discount (daily) on Food consumed.• <i>Note: Discount does not apply for English Afternoon Tea</i>
Java Tree (Food Only)	<ul style="list-style-type: none">• 10% discount (daily) on Food consumed.• <i>Note: Discount does not apply for Set Dinner Package</i>

Terms and Conditions

- Valid from 1 January 2023 – 31 December 2023.
- Promotions are NOT VALID on public holidays eve, public holidays and can't be used on top of other special promotions.
- Prices are subject to 10% service charge and 6% service tax.
- Guests are to present the following for the discount privilege to apply: -
 - AICB members – Proof of membership via AICB member portal
 - AICB staff – Staff ID
- Reservations are strictly subject to space availability and must be made in advance.
- Deposits will not be refunded should there be any cancellations made less than 72-hours prior to dining date.
- Full payment must be made upon completion of dining.
- Discounts will only be accorded upon making full payment on the actual dining date.
- The Hotel reserves the right to adjust rates without prior notice in the event of unforeseen circumstances or tax alterations by the government, and service charge amendments.